

AIRS for DBYD

Feature Matrix



Date: 7 December 2009

AIRS for DBYD Feature Matrix

	AIRS Enterprise	AIRS Professional	AIRS Lite
DBYD Mail Processing			
DBYD transactions per annum	Unlimited	50,000	20,000
Processes all DBYD e-mail types (new referrals, updates, cancellations, duplicates, daily query summaries)	✓	✓	✓
Configurable mail processing rules (including spam filtering)	✓	✓	✓
Reads DBYD e-mails via IMAP (e.g. via Microsoft Exchange or Lotus Notes) or from file system	✓	✓	✓
Workgroups			
Supports multiple DBYD subscriptions (i.e. multiple Utility Ids)	Unlimited	2	1
Restricts user access to only those jobs in the user's workgroup(s)	✓	✓	✓
Jobs assigned automatically to workgroups based on configurable rules	✓	✓	✓
Allows jobs to be manually assigned across workgroups	✓	✓	✓
GIS	✓	✓	✗
Interfaces to your own GIS mapping service	✓	✓	✗
Configurable workflow based on your own GIS response codes	✓	✓	✗
Allows users to create maps manually	✓	✓	✓
Workflow	✓	✓	✓
Fully-automated workflow in the majority of scenarios	✓	✓	✓
Semi-automated workflow where business rules dictate user intervention is required	✓	✓	✓
FastFind job searching by DBYD Sequence Number, DBYD Job Number or user	✓	✓	✓
Advanced search facility	✓	✓	✓

Customisable, priority-based job processing (Emergency, High, Medium, Low)	✓	✓	✓
Customisable, time-based job priority escalation	✓	✓	✓
Optional manual approval prior to delivery	✓	✓	✓
Delivery/Output	✓	✓	✓
Total response turnaround time less than 3 minutes on average*			
24 x 7 processing**	✓	✓	✓
Attaches your own coversheets automatically(different coversheets for different scenarios)	✓	✓	✗
Attaches legends and advices automatically	✓	✓	✗
Selects most appropriate method of delivery (e-mail, fax or print)	✓	✓	Email only
Documents produced as PDFs	✓	✓	✗
Automated e-mailing	✓	✓	✗
Optional automated faxing	✓	✓	✗
Supports any SMTP-based fax gateway (e.g. RightFax)	✓	✓	✗
Optional automated printing	✓	✓	✗
Reporting	✓	✓	✓
Online activity reports (by day, week, month or specified period)			
Automatic daily reconciliation reporting against DBYD daily query summary e-mails	✓	✓	✓
Automated KPI notifications via e-mail	✓	✗	✗
Ability to develop your own performance reports using SQL	✓	✓	✓

Auditing Maintain a comprehensive audit trail of system and user activity	✓	✓	✓
Security Uses your Windows account to authenticate you (no password required)	✓	✓	✓
Role-based permissions (Viewer, Trainee, Officer, Manager, Administrator)	✓	✓	✓
Governance Maintains a full record of what was received from DBYD	✓	✓	✓
Maintains a full record of what was sent to the DBYD client	✓	✓	✓
User Interface Intranet website (browser-based access)	✓	✓	✓
Support for Internet Explorer 6/7/8	✓	✓	✓
Database Support Uses your own SQL Server or Oracle database	✓	✓	✓
Support for SQL Server 2005/2008	✓	✓	✓
Support for Oracle 8i/9i/10g/11g	✓	✓	✓
Hardware and System Software Support for 32- or 64-bit Windows operating system deployment	✓	✓	✓
Can be deployed to physical or virtual servers (e.g. VMWare)	✓	✓	✓
Supported in a Citrix environment	✓	✓	✓
Zero client-side deployment	✓	✓	✓
Schedule outage times for your system maintenance windows	✓	✓	✓

Customisation

AIRS for DBYD is built on a highly extensible software platform and can be customised to suit your environment, whether it be due to business rules or technical environment. ActewAGL has developed specialised customisations for its AIRS customers, including:

- Custom fax adapters
- Interfaces to Document Management Systems
- ESRI-based GIS Mapping Services

We would be happy to discuss any customisations you may require.

Notes:

- * Applies to e-mail responses and is only constrained by the GIS
- ** Dependent on the availability of your IT infrastructure